



Advanced Skills for Progressive and Life-Limiting Illness Conversations

June 5, 2020

Course Schedule

<i>Time</i>	<i>Session</i>
0800–0830	Introductions & Reflection Activity
0830–0900	An Introduction to Communication <ul style="list-style-type: none">◆ Strategies for Good Communication
0900–1000	A Framework for Life-Limiting Illness Conversations <ul style="list-style-type: none">◆ From Diagnosis to End-of-Life◆ Palliative Care Approach & Framework
1000–1015	<i>Break</i>
1015–1130	Serious Illness Conversations <ul style="list-style-type: none">◆ Advance Care Planning◆ Goals of Care◆ Client and Family Understanding of Disease
1130–1230	The Family Meeting Framework <ul style="list-style-type: none">◆ Purpose, Roles and Structure
1230–1300	<i>Lunch</i>
1300–1430	‘Sharing Bad News’ <ul style="list-style-type: none">◆ Managing High Emotional States◆ Strategies for When Families Disagree◆ Tools and Scripts
1430–1530	Communication in End-of-Life <ul style="list-style-type: none">◆ Last Days to Hours◆ Crisis Events◆ The Power of Language
1530–1550	Debrief & Reflections
1550–1600	Wrap up