

TRANSITIONS

**INSTITUTE: Transitions across the continuum of care
for people with complex health care challenges**



Program

updated May 27, 2010

June 2 & 3, 2010

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for people with complex health care challenges**

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WELCOME

This two-day Institute is designed for health professionals who want to better manage the transitional care required between sectors for people with complex health care challenges. Participants will have the opportunity to learn from experts, including those working in successful interprofessional models of transitional care. Program topics and related tools will focus on:

- ◆ learning to handle shifting systems
- ◆ getting buy-in for initiatives to manage changes
- ◆ building successful transition models for patients needing complex care
- ◆ applying evolving best practices in transitions between health care sectors

For information about other programs offered by CASPP, please visit our website bloomberg.nursing.utoronto.ca/CASPP.

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DAVID RYAN PhD CPsych

Director of Education and Knowledge Processes, Regional Geriatric Program of Toronto; Assistant Professor, Faculty of Medicine, University of Toronto

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Day I – Wednesday, June 2, 2010

8:30-12:00 SESSION I: **Understanding transitions in complex environments**

Chairs: Pam Hubley, Mary Agnes Beduz

Learning to handle the system: Models of shifting systems and how to change thinking to use best practices, current resources for success, and critique of what works or not; considering:

- micro to macro, complexity of levels in every day transitions (unit, program, hospital, community)
- not just immediate challenges but life altering context

TOOL: Adopting what works: Using assessment frameworks and systems thinking.

Pam Hubley

*RN MSc ACNP(dip),
Associate Chief Nursing
Practice, The Hospital for
Sick Children*

Mary Agnes Beduz

*RN, MN, PhD(c),
Director Nursing Education
and Development, Mount
Sinai Hospital*

1:00 – 4:30 SESSION II: **Getting buy-in for and managing change**

Chair: Nancy Boaro

Negotiating successful change outcomes across multiple contexts and complex sectors

TOOL: 7 step framework for getting buy-in to adopt major transition initiative.

Joseph R. D'Cruz

*BA MBA DBA,
Professor of Strategic
Management, Rotman
School of Management*

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Day 2 – Thursday, June 3, 2010

8:30 – 12:15 SESSION III: **Interprofessional team models for facilitating
transitions across sectors**

Chairs: Helene LaCroix and Eleanor Ravenscroft

8:30–9:45	Chronic Hemodialysis and Kidney Care Team: “Home Plus” program.	<p>Matthew Oliver MD MHS FRCPC, Assistant Professor, University of Toronto; Director of Chronic Hemodialysis and Kidney Care Clinic, Sunnybrook Health Sciences Centre</p> <p>Kay McGarvey RN CCHN(C), Clinical Resource Nurse, Saint Elizabeth Health Care</p>
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Chairs: Petal Samuel and Debbie Driver

10:15–11:15	<p>The geriatric mental health mobile crisis team model and transitioning of patients to CCAC.</p> <hr/> <p>The GEM (Geriatric Emergency Management) model is integral in the transition of the elderly from ED to ACE (Acute Care of the Elderly) and multiple community partners or services in the circle of care.</p>	<p>Robin Hurst RN BScN CPMHN GNC, Advanced Practice Consultant, Seniors & Mental Health Saint Elizabeth Health Care</p> <hr/> <p>David Ryan PhD CPsych, Director of Education and Knowledge Processes, Regional Geriatric Program of Toronto; Assistant Professor, Faculty of Medicine, University of Toronto</p>
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Chairs: Geraldine Cullen-Dean and Kim Krog

11:15–12:15	MyHealth Passport, a project of the SickKids Good 2 Go Transition Program.	Miriam Kaufman BSN MD FRCPC, Professor of Paediatrics, Division of Adolescent Medicine, The Hospital for Sick Children
	Paediatric Transition to Rehab: Going with the “Flo”	Alastair Hodinott RN RGN RSCN, Quality and Clinical Utilization Coordinator, Department of Quality and Risk Management, The Hospital for Sick Children

TOOL: Strategies for success: Communication methods re: assessment & documentation, flow issues, referrals, safety, standards, privacy issues.

1:00 - 4:30 SESSION IV: **Evolving best practices in transitions**

Chairs: Mary Agnes Beduz and Pam Hubley

Overview and discussion of lessons learned, tools, recommendations for change, key best practices.

TOOL: Solutions to meet challenges: Applying evolving best practices to your context through group work.